



Cisco Jabber

Cisco Jabber

Configuration of Cisco Jabber on
Smart phones

Network and Telecommunication
section

Information Technology Services

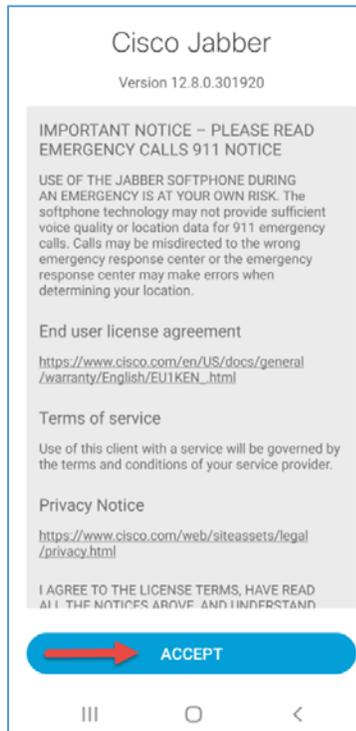
Version: 3

1. Send request to ITS helpdesk with phone details (Android / IOS) to configure backend IP Telephony infrastructure

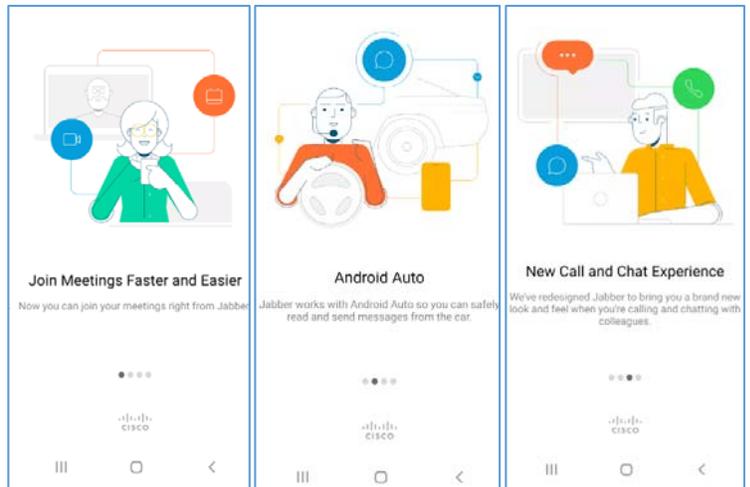


2. Download Cisco Jabber from [Play Store](#) / [App Store](#)
3. Install the application
4. Open the application and you will be able to see the below

5. The first page is the End User License Agreement, which you have to **ACCEPT**.

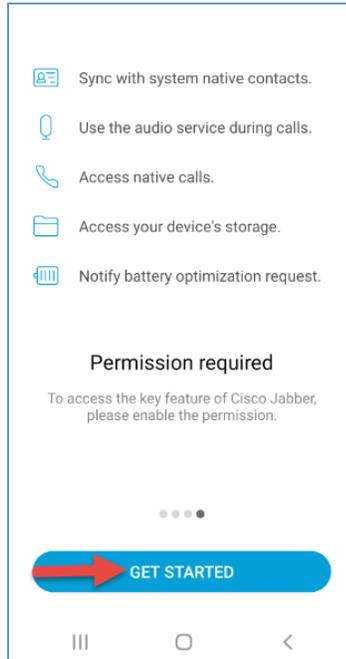


6. After the user accepts the End User Agreements, information/features screens follows
7. Scroll left to browse through the three pages.

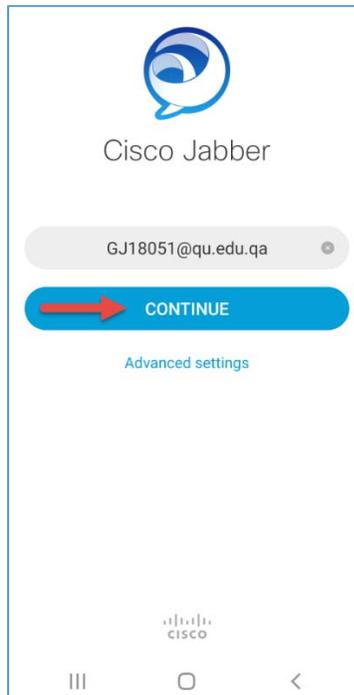


INFORMATION TECHNOLOGY SERVICES

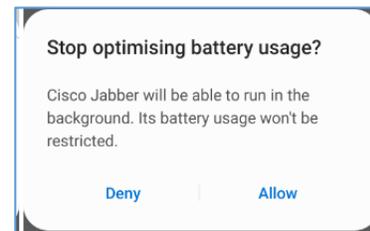
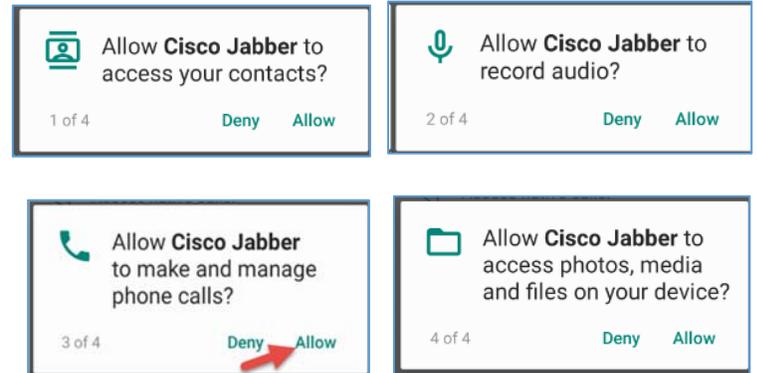
8. The fourth screen will have an option to Get started. Click on **GET STARTED**.



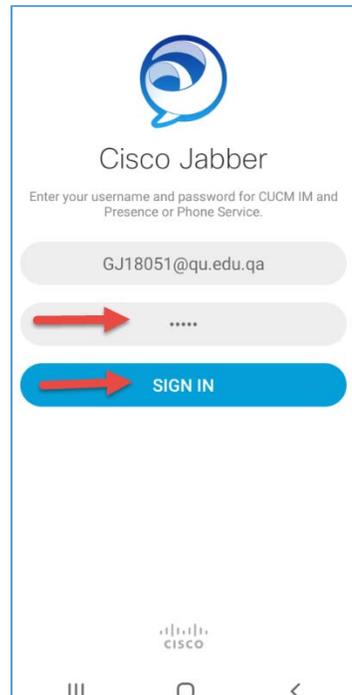
10. After the previous prompts, the application prompts for the username. Enter your QU username as USERID@qu.edu.qa and click on **CONTINUE**



9. Immediately after clicking on *Get Started* the application prompts for permissions as below: It's up to the User's discretion to Deny/Allow the above request but the third request to Allow Cisco Jabber to make and manage phone calls should be **Allowed**

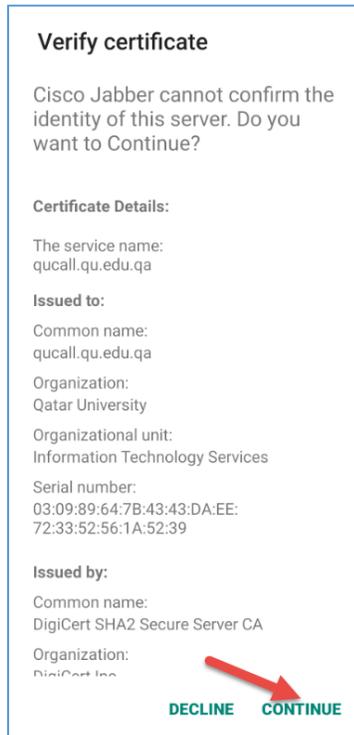


11. On the next page enter your **password** and click on **SIGN IN**



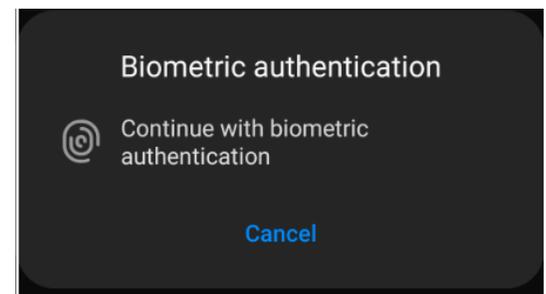
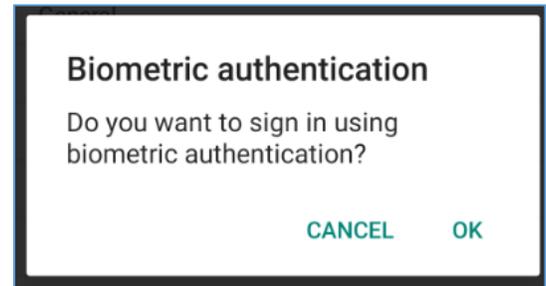
INFORMATION TECHNOLOGY SERVICES

12. Click **CONTINUE** to Verify the Certificate



13. The next page prompts if you want to use **Biometric authentication**. Click **OK** if you want to use Biometric authentication

14. If the user clicks on **OK** for Biometric authentication, the next prompt would be to register your fingerprint.



15. The Application is now ready to make/manage phone calls. Click on **DONE** start using Cisco Jabber

